

**PROFESSIONAL SERVICES STRUCTURE
- ANNEX D**

VICE-CHANCELLOR
Professor Kevin Shakesheff

FACULTY OPERATIONS MANAGERS

- Course and Programme administration
- Research administration

HEADS OF FACULTY OPERATIONS
Scott Dean – FNS
Sarah Lane – FBLHumSS
Sue Baknak – FMHS

INTERIM CHIEF OPERATING OFFICER
Simon Parkes

CHIEF OPERATING OFFICER'S OFFICE

Secretary to Council and Governance Secretariat Mgr
Fiona Dumbelton

Director Planning & Strategic Projects
Paul Hodgkinson

Director of Transformation
Tom Wilcock

Secretariat & Executive Support

Strategy Delivery Unit

Transformation

FINANCE
Pascale Vermassen (Chief Financial Officer)

ACADEMIC REGISTRY
Victoria MacFarlane (Academic Registrar)

STUDENT SERVICES & SUCCESS
Katie Laverty (Director)

GLOBAL STUDENT RECRUITMENT AND ADMISSIONS
Robbie Pickles (Director)

RESEARCH, INNOVATION & ENGAGEMENT

Engagement & Partnerships Dr Ann Pittard (Director)	Research Strategy Delivery Dr Tracy Nevatte (Director)
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HUMAN RESOURCES
Frances Hewison (Chief People Officer)

ESTATES & CAMPUS SERVICES
Chris Garlick (Director)

INFORMATION & DIGITAL SERVICES
Dan Perry (Chief Information Officer)

STRATEGIC COMMUNICATIONS AND BRAND
Russell Reader (Director)

LEGAL GOVERNANCE AND COMPLIANCE
Vacancy (Director)

- Financial Reporting
- Income Office
- Procurement
- Accounts Payable
- Treasury
- Accounting

- Timetabling
- Student Records & Examinations
- Quality Assurance
- Student Appeals, Complaints & Conduct
- Keele Doctoral Academy
- Curriculum Design and Development
- Digital Education Team
- Education Partnerships Team

- Student Experience and Support
- Residence Life
- Student Discipline
- Student Accommodation
- Careers, Employability and employer engagement
- Global Opportunities

- Marketing
- International recruitment & development
- Market Insights
- Student Recruitment and Outreach
- Widening Participation
- Marketing, PR and stakeholder engagement
- Admissions

- Partnership Development
- Apprenticeships and Experiential Learning
- Keele University Science & Business Park
- Development & Supporter Engagement
- ArtsKeele

- Research and Innovation Support Enhancement (RaISE) Team
- Research Finance

- Resourcing and Talent Management
- Employee Relations
- Policy, Projects and EDI
- Research Finance

- Building and External Maintenance
- Mechanical and Electrical Maintenance
- Operations Support
- Campus Safety
- Engineering Planning and Support
- Capital Planning and Programme Delivery
- Planning and Compliance
- Catering and Events
- Organisation Development

- Information Technology Services and Applications
- Management Information Services
- Telecommunications
- Audio Visual Services
- Campus Library
- CEC Health Library
- Digital Library resources
- Cyber Security
- Networks communications
- Digital Innovation
- Corporate Information Services

- Legal and Information Compliance
- Governance
- Immigration Compliance
- Health and Safety